

Public Agency Training Council  
National Criminal Justice Academy Training  
Indianapolis, Indiana  
1-800-365-0119 • [www.patc.com](http://www.patc.com)



## **Verbal De-escalation for Public Safety Officers**

**Instructor: Sgt. Tim Randall (Retired)**

**May 20, 2016 0800 - 1700**

**Bingham County Sheriff Training Room**

**501 N Maple, Blackfoot, Idaho 83221**

**Free Class**

Today's increased service demands and the scrutiny placed upon public safety professionals have resulted in a growing need to master verbal conflict management skills. When negative verbal encounters escalate to the point where physical intervention is used, criticism often results when it is later discovered that there is little evidence of verbal de-escalation techniques employed by officers.

Verbal De-escalation training provides public safety professionals with time-tested communication skills proven to help de-escalate volatile situations, safeguard fellow officers' emotional and professional well-being, and significantly enhance the agency's professional image.

For More Information or to Register for the class Please Contact  
Bingham County Probation Department  
208-782-2680 – [trandall@co.bingham.id.us](mailto:trandall@co.bingham.id.us)



**Sgt. Tim Randall (Retired)** served with the Nampa Idaho Police Department for 31 years. He was assigned as a criminal investigator for 21 of those 31 years. As a lead investigator and supervisor he conducted and assisted in the conducting of hundreds investigations. These include homicides, suicides, child abuse, rape, robbery and internal investigations.

Tim has served in many positions to include, patrol, patrol supervisor, criminal investigations, CID supervisor, SWAT, school resource officer, internal affairs, and polygraph examiner.

Tim has been an Idaho POST certified instructor for over 25 years in interview & interrogation, SWAT, chemical munitions, child abuse, elder abuse, and juvenile procedures.

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