Front Desk Safety & Security

How To Deal With Dangerous Situations, Difficult People and Emergencies

Course Content

- Elements of self-survival in the workplace
- Your safety during workplace emergencies
- Understanding odd, suspicious & dangerous
- Develop a plan of action for difficulties
- Interaction and communication skills for: different, difficult & dangerous people
- Difficult coworkers
- The body language of dangerous people
- When to call for help and who do you call
- Surviving violent assailants/shooters in the workplace

November 2, 2015 9:00a - 4:00p
at the Hugh Nichols Public Safety Building
820 2nd Street S, **Nampa**, ID

Cost: Only **$99**
when you register via our website: **www.code4.org**
Register via phone 800-622-9391 and cost is $109
Cost includes attendance certificate/handout -Group discounts
Training made possible by Nampa Police Department

Intended Audience

Anyone working at or around any front desk, front counter, lobby or receptionist positions including:

Police Records or Support Staff, Volunteers, School Office or Campus Staff, Detention Front Counter Staff Probation Check-in & Office Staff Any City, County or State Personnel Corporate Reception/Office Staff Courts, Parking or Utilities Staff

Training to keep you and your team safe!

Course Instructor

Captain Joe Puckett spent 21 years in law enforcement responding to emergency events and criminal incidents. As a hostage/crisis negotiator he has dealt with people in times of crisis. Since 1991 he has instructed enforcement, government and corporate staff in areas of human behavior and human influence, indicators of violence and securing facilities and events. He is also a two time national award of merit winner for his investigations/instruction.

Code 4 Public Safety Education Association, Inc.
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BBB ACCREDITED BUSINESS

Code 4 has Provided Public Safety Training Since 1995

www.code4.org