

Recognizing, Understanding and Managing the Problem Public Safety Employee

Featuring Dr. Kevin M. Gilmartin



November 14, 2011 8:00am - 4:30pm

at the Idaho Peace Officers Training Academy
700 South Stratford Drive, Building F, Meridian, ID
(This course Sponsored by Ada County Sheriff's Office)

Cost: Only **\$129**

when you register via our website:
www.code4.org

Register via phone 800-622-9391 & cost is **\$139**
(Save \$10 when you register on-line)

Cost includes course certificate & handout. Group discounts (10 or more)
Prepayment is not required, we can bill your agency!

Attendance certificates will be available for CEU credit or training files.
Oregon DPSST rosters will be available. Idaho POST training credits will be available.

Instructor Dr. Kevin M. Gilmartin:

Dr. Kevin M. Gilmartin is a psychologist, having served as the supervisor for the Behavioral Science Unit and Hostage Negotiation Team at the Pima County Sheriff's Department for 20 years until retirement in 1995. Dr Gilmartin is an instructor in Law Enforcement Ethics at the FBI Academy's Executive Development Institute, the U.S. Attorney's Office LECC Program and the Western Community Policing Center. He maintains a consulting relationship with the FBI, DEA, INS, National Park Service, U.S. Forest Service, Bureau of Indian Affairs and U.S. Customs Service recipient of the International Association of Chiefs of Police/Parade Magazine National Police Officers award.

Course Information:

Front-line to executive-level supervisors throughout the United States and Canada have attended this seminar. Their feedback and evaluations consistently focus on the usefulness and practical nature of this course. Prior attendees have rated this seminar as excellent and highly recommended it to others.

Public safety agencies nationally face the problem of administrators or supervisors spending a disproportionate amount of time with malcontent and disgruntled employees. The purpose of this course is to provide information that lets the supervisor see how the deterioration process can take place and what specific preventative and intervention strategies can be employed.

Course Topics Include:

- 5 Step to Manage the Problem Employee
- Supervisory Effectiveness
- Analyzing the Problem
- Describing Behavior to an Employee
- Discussion with the Employee
- Giving Feedback Effectively
- Giving Negative Feedback
- Follow Up & Follow Through
- Knowing the Process & Using It!

Your class cost includes:

Morning coffee, door prizes,
attendance certificates for
your file or for CEU's

Intended Audience

Any supervisors, managers, trainers or field trainers from this list of disciplines would benefit from this training.

- Police, Corrections, Investigators
- Probation, Emergency Managers,
- Fire/EMS, Tactical Teams, Campus Safety,
- School Resource Officers
- Dispatchers, Crisis Response Teams
- Private Security, Private Investigators
- Public Safety FTO's, PTO's & CTO's
- Agency Trainers

Code 4 Public Safety Education Association - 800-622-9391 - a non-profit 501(c)(3) Education Association - Tax ID number 93-1248059

Code 4 Public Safety Education Association has provided training to 12 states for over 13 years!

Make checks payable to "Code 4" - mail to: 711 Medford Center #265, Medford, OR 97504

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